

WILDERNESS

EVICITION PROCEDURES & POLICY

Reasons for eviction / caution

- Drugs
- Anti-Social Behaviour**
- Robbery
- No wristband
- Assault
- Theft
- Sexual assault
- Juvenile Drugs
- Breach of Terms & Conditions

**Unacceptable behaviour that can lead to eviction includes but is not limited to:

- illegal activity
- breaching the terms and conditions of entry
- failing to submit to a search upon entry to the site
- offensive behaviour
- throwing hard objects in the direction of people
- encouraging others to behave badly by incitement
- preventing our security or emergency services reacting to a situation
- taking tents with the intent of burning them
- throwing gas canisters onto fires
- building or fuelling large bonfires
- committing a criminal offence but not arrested by the police
- in possession of unlawful drugs
- unofficially selling alcohol, tobacco, counterfeit goods or any other unauthorised goods
- ticket touting
- any other behaviour that leaves the festival open to prosecution or is not conducive to maintaining a safe event

Procedures

- All persons being evicted from the site must be processed via the Eviction Team unless they have been first arrested by the police.
- Even then, they will often be transported first to the Eviction Team for logging and the removal of their wristband before handover to the police. The Eviction Team will take the wristbands off the evictees, not security or police.
- Wherever possible, the person deciding to evict should attend and give the reason for eviction to the Eviction Team.
- In exceptional circumstances when this is not possible, it is essential whoever takes the person to the Eviction Team has the name, tabard number and contact details of the staff member requesting the eviction, the full grounds for the request and the date/time.
- CCTV installed in the Eviction Tent should be positioned to give a good view of the evictees' face and a sign installed as they enter the tent that states "CCTV is in operation".
- The decision to release the member of security with the information about the eviction remains with the Eviction Team based on prevailing circumstances.
- In all evictions, full records will be kept and will be available to the Event Manager and Event Silver. Where consent is given, the Eviction Team will take a photograph. These records will be uploaded and kept securely and confidentially with restricted access on the Jotform online system
- Evictees will be asked whether they wish to make a complaint about their eviction.

- **Evictions or cautions are at the discretion of the Eviction Team unless they have been requested by a green card holder. Green card holders are senior managers including the Festival Director, and the fact that they have requested the eviction means the decision cannot be overruled. If you are told that a green card holder has requested the eviction, please contact the Event Silver to check. The Licensing Office can provide a list of green card holders**

- **CAUTIONS:** In the event of a caution being given, the person will be returned to the event but warned that if they behave unacceptably again, they are liable to be evicted and may be liable, if an offence has been committed, to be arrested by the police.
- The Eviction Team will decide whether there are any welfare or safeguarding considerations.
- Evictees will be offered the ability to make a phone call to arrange for someone to collect them.
- Evictees will be handed a copy of an Eviction letter (see later).
- If there are any allegations of assault against security or the evictee consideration should be given to photographing injuries with consent.
- At the decision of the Festival Director, evictees may be automatically evicted following logging towards the end of the festival – i.e. the cautioning system may be abandoned.
- If there is wide scale or organised anti-social behaviour, the Festival Director and Event Silver will assume command of the situation and may give instructions to resolve a conflict which is beyond this policy. The emphasis will be on the safety of staff and the public, gathering evidence, and, where possible, bringing those actively involved before the courts. Security staff should be briefed to evict only those who have been witnessed committing such behaviour where possible.
- All liaison with the Thames Valley Police / Social Care must take place via the Event Silver.

Procedures specific to juvenile evictions

Juveniles are defined by this policy as 17 and under. This is different to the policy onsite where under 16s need to be accompanied by an over 18.

- Juvenile evictees will be asked if they are onsite with an appropriate adult and the Eviction Team will attempt to make contact with them to come and collect them so they can leave site together.
- In the case of a juvenile eviction for possession of drugs, this will be notified to the appropriate adult.
- If no appropriate adult is onsite, then the Eviction Team will try and make contact with another appropriate adult to get consent that the evictee can be looked after onsite until they can come and collect them within an agreed time frame or that the evictee can take public transport. A request will be made that this consent is emailed through to the email address provided by the Event Silver / Licensing Office. E-Mail: info@wildernessfestival.com
- If no appropriate adult can be contacted, then the juvenile should be looked after via the Eviction Team until an appropriate adult can be reached and the situation referred to the Safeguarding Co-ordinator.
- It should be agreed by the Event Silver at the time that the Thames Valley Police agree that an onsite location is an appropriate place of safety.
- If the juvenile refuses to be looked after onsite and wants to leave the site, then we are not able to detain them onsite unless they are in imminent danger. In all such instances however the Thames Valley Police must be notified via the Event Silver. If the juvenile says they will get public transport or a taxi, as well as notifying the Thames Valley Police, we need to ensure that the following has been checked or established:
 - That they have enough money
 - That public transport is running
 - That they have the capacity, i.e. are not drunk/ill/ injured
- If the juvenile is left with the Eviction Team, but the responsible adult cannot be contacted within 18 hours, this may lead Eviction staff to conclude that the juvenile has been neglected or abandoned. At this point, the Safeguarding and Event Silver will decide whether Social Care / Thames Valley Police should be contacted/involved. The Festival Director should be consulted and advised of the course of action that it is recommended needs to be taken.

See also Safeguarding Policy.

[Example Eviction Form](#)