

ACCESSIBILITY GUIDE

WILDERNESS FESTIVAL 2026

Cornbury Park, Oxfordshire, OX7 3HL

30th July – 2nd August

ACCESSIBILITY GUIDE CONTENTS

WELCOME TO WILDERNESS FESTIVAL 2026	4
TICKETS AND VEHICLE PASSES	5
FORMS OF ID REQUIRED	5
PRESCRIBED MEDICATION	6
FOOD AND DRINK.....	7
BAGS IN THE ARENA	7
ESSENTIAL COMPANIONS	8
GROUND CONDITIONS AND WEATHER	8
FESTIVAL OPENING AND CLOSING TIMES	9
HOW TO GET TO WILDERNESS	9
CAR PARKING FOR CAMPING TICKET CUSTOMERS.....	12
PARKING FOR LIVE-IN VEHICLE CUSTOMERS	13
CAR PARKING FOR DAY TICKET CUSTOMERS	14
TAXIS AND PRIVATE PICK-UP/DROP-OFF	14
COLLECTING YOUR WRISTBANDS	15
ROUTINE SEARCHES	16
INTERNAL SITE TRANSPORT	16
ACCESSIBLE CAMPSITE.....	17
GENERAL CAMPSITES.....	19
ACCESSIBLE FACILITIES IN THE ARENA	19

ASSISTANCE DOGS.....	22
BRITISH SIGN LANGUAGE: PERFORMANCE INTERPRETING SERVICE	22
MEDICAL ASSISTANCE AND WELFARE	22
ACCESSIBLE ACTIVITIES	23
LEAVING THE ARENA, LEAVING THE FESTIVAL AND RE-ENTRY	23
WILDERNESS FESTIVAL APP	24
THE ACCESSIBILITY TEAM.....	24
HOW TO GET HELP.....	24
WHAT 3 WORDS	25
ACCESSIBILITY MAP	26

WELCOME TO WILDERNESS FESTIVAL 2026

We are looking forward to welcoming you to this year's Wilderness Festival.

Please take the time to read this accessibility guide carefully. It contains essential information including what to bring to the festival, how to access the festival site, and details of the facilities available inside.

All accessible facilities and locations are marked on the [accessibility map](#) which you can find in this guide and on the Wilderness App.

Please remember to share this accessibility guide with your essential companion, as it is important that they also read the information in this document.

If you have any questions that aren't answered in the guide, please do not hesitate to contact the accessibility team using the [Wilderness Accessibility Contact Form](#).



TICKETS AND VEHICLE PASSES

DOWNLOAD YOUR TICKETS

Please download the Ticketmaster or Wilderness app on your phone and preload your ticket **before** arriving at the festival. This will ensure that you won't have to worry about having a good signal on your phone at the festival.

We will need to scan the barcode on your digital ticket when you arrive in order for you to enter the festival. Please remember to make sure your phone is charged.

APPROVED ACCESSIBLE FACILITIES

Please find the email you received from us with confirmation of your approved accessible facilities.

To help you find this email, it was sent from accessibility@wildernessfestival.com and the subject line is Wilderness Accessibility Approval Confirmation.

If you cannot find the email, please contact us using the [Wilderness Accessibility Contact Form](#).

CAR PARK, DROP OFF AND CAMPERVAN PASSES

Where approved, you will receive your Accessible Live-in pass, in advance, by post. If you have not received this, please contact us using the [Wilderness Accessibility Contact Form](#).

If you have been approved to use the accessibility car park, a car park pass will be available to collect on arrival. Once collected, please make sure that the pass is clearly displayed in the windscreen or on the rear-view mirror of the vehicle.

For more details about parking go to the [How to Get to Wilderness](#) section of this document.

FORMS OF ID REQUIRED

Please ensure you bring **one** of the following forms of identification with you:

- Nimbus Access Card
- Current passport
- Current driving licence
- Wilderness Nimbus Digital Pass and Photo ID

You will be asked to present your form of identification when collecting your wristbands and parking pass.

PRESCRIBED MEDICATION

If you're bringing prescribed medication with you, please ensure that your medication is in the correct packaging with the dispensary sticker intact and issued in your name.

If you need to bring loose medication or medication that's not in its original packaging, you will need to bring the prescription(s) with you.

MEDICAL MARIJUANA

Medical marijuana prescribed for daily use may be brought into the festival. Please bring the medication in its prescribed form together with the original prescription supporting its use for the entire duration of your time at the event. You may be asked to present this, along with identification matching the name on the prescription, on entry and at any time during the festival if requested.

If your marijuana is prescribed in a form that requires either vaping or smoking, please be courteous and mindful of those around you. Please note, vaping and smoking are not permitted on the raised viewing platforms.

STORAGE FOR REFRIGERATED MEDICATION

Refrigerated storage for medication is available at the following locations:

- The accessible campsite hub in the accessible campsite
- The medical tent in the arena

This facility is only for the storage of medication that requires refrigeration.

STORAGE FOR NON-REFRIGERATED MEDICATION

If you need to store non-refrigerated medication, it can be stored in the accessible campsite hub, or at the arena medical tent.

CONTROLLED SUBSTANCES

If you wish to store any controlled substances, they can be stored at the arena medical tent. Due to licensing regulations, they cannot be stored in the accessible campsite hub.

LABELLING

All medication must be clearly labelled with the following:

- Your full name
- Your date of birth
- Your phone number
- Your essential companion's full name if you wish for them to collect and store your medication

Medication will be signed in and out by a manager and will only be issued to the named customer or their essential companion, where applicable.

FOOD AND DRINK

FOOD

All Wilderness customers are permitted to bring a small amount of food for personal consumption into the arena.

Accessibility customers are permitted to bring additional food in excess of the usual amount into the arena.

(This increased allowance applies to accessibility customers only and not to essential companions or friends and family).

DRINK

All Wilderness customers are permitted to bring a sealed, unopened 500ml bottle of water or soft drink into the arena.

Accessibility customers are permitted to bring **one** sealed, unopened bottle up to **1.5l** of water or soft drink into the arena.

This increased allowance applies to accessibility customers only and not to essential companions or friends and family.

You will be able to refill your water bottles at water points situated around the festival at all main toilet blocks - marked on the map with the WC/water symbol.

No alcohol may be taken into the arena. Campsite alcohol limits for first entry are outlined in the [prohibited items list](#).

BAGS IN THE ARENA

For security reasons, we ordinarily only permit customers to bring a small bag (A4 size) into the arena.

Accessibility customers are entitled to bring a bigger bag into the arena. (One bag only per accessibility customer).

This larger bag allowance is granted to the accessibility customer only. Please understand that this change to the policy is for the benefit of you, the accessible customer only, and we cannot extend it to other members of your party.

The bag can be carried by you or someone on your behalf, if preferred.

Please remember that your bag may be searched on entry into the arena.

ESSENTIAL COMPANIONS

If you have been approved to attend Wilderness with an essential companion, please ensure they arrive with you. You will be sent a link and code to claim your digital essential companion ticket before the event.

Please note, this ticket will appear in your Ticketmaster account as a different event to your main ticket. You may need to scroll down to see it.

Your essential companion must be present with you at check-in to receive their wristband.

Please ensure that your essential companion is willing and able to fulfil all your requirements, as needed, and will be able to assist during an evacuation or other emergency.

If evidence is found that your essential companion is not attending for the purpose of supporting your needs, they may be asked to leave the festival. Before taking this action, we will inform you, share the evidence used to reach our decision, and discuss alternative means for your needs to be supported.

GROUND CONDITIONS AND WEATHER

Wilderness is an outdoor event, and most of the terrain is grass. Solid pathways or hard ground are absent in most parts of the event site. Many of the campsites, stages and entertainment areas are in areas with inclines or slopes.

In the event of rain, it is important to know that the terrain will likely become muddy and wet, making it harder to navigate. We recommend using wheelchairs or mobility scooters suitable for this terrain and bringing the appropriate emergency tyre repair kit.

Whilst we hope for sunshine, please pack gear for all kinds of weather, even on sunny days it can get cold at night.

If you wish to visit the lower section of the Valley venue, we advise all customers with mobility difficulties to use the available internal buggy service that operates from the campsite to The Valley (open Friday & Saturday 22:00 – 03:00) and back.

Please note, once inside the Valley it can be a very busy area with uneven terrain.

The Valley upper area can be accessed from the arena and from here you can still enjoy the sound and atmosphere of The Valley if you prefer not to be within the main crowd.

FESTIVAL OPENING AND CLOSING TIMES

Carparks

- Thursday 31st July 10:00 – Monday 12:00 4th August.

Campsites

- Thursday 31st July 12:00 – Monday 12:00 4th August.

Arena

- Thursday 31st 14:00 – 01:00
- Friday 1st 07:00 – 04:00
- Saturday 2nd 07:00 – 04:00
- Sunday 3rd 07:00 – 03:00

HOW TO GET TO WILDERNESS

FESTIVAL ADDRESS

Wilderness is located at Cornbury Park, Oxfordshire.

LIVE TRAVEL UPDATES

Live travel updates will be available on the [Wilderness Live Travel Updates page](#).

BY CAR

The entrance to the dedicated Accessible Campsite Car Park is Blue Gate, OX7 3HL.

All other entrance gates for other campsites and car parks can be found on the [Wilderness website](#).

Blue Gate what3words: **///giggles.loitering.quieter**

TRAINS AND FESTIVAL SHUTTLE BUSES

Charlbury Train Station is approximately 1.3 miles from the festival site. The station has step-free access, and customers can access the platforms via a ramp and bridge. The station has staff assistance should you require it. Please note that Charlbury Station does not have accessible toilets or a lift in operation.

Alternatively, you can arrive via Oxford Parkway Station which is located approximately 17.3 miles from Wilderness. Taxis will be available from the station to Wilderness. The journey would take around 35-45 minutes, subject to traffic.

Please visit the National Rail website for up-to-date station information. www.nationalrail.co.uk.

Once you arrive at Charlbury Station there will be 2 shuttle bus services, running between the station and the North / South of the festival. For the Accessible Campsite, please take the smaller minibus service going to the North of the festival. [See the entrance map](#) for locations of all 3 shuttle drop off and pick up points. The shuttle bus costs £7 for a single journey and £10 for a return. Please note this service is cash only.

Shuttle Bus 1 (to the SOUTH of the festival):

- Stop 1 – For General Camping, Quiet Camping, and Non-Camping / Day ticket holders
- Stop 2 – Boutique and Park & Pitch

Shuttle Bus 2 (to the NORTH of the festival)

- Stop 3 – Accessible Camping, Family Camping, and Live-In Vehicle Camping

If you are staying the Accessible Campsite, take the shuttle bus going to the North of the festival and get off at Bus Stop 3.

COACH

The official coach partner for Wilderness is Big Green Coach. Please visit the [Big Green Coach website](#) for coach travel information.

Accessible coaches can be provided upon request. If you have any questions, please email customerservice@biggreencoach.co.uk.

All coaches will arrive at the bus and coach Pick Up and Drop Off (PUDO) (Bus Stop 1), accessed via Green Gate, OX7 3EW.

If you are camping in the **Accessible Campsite**, please speak to a steward to request a buggy service from here (Bus Stop 1) to Bus Stop 3 near the Accessible Campsite, where the Accessibility Check-In is located to collect your festival and accessibility wristbands. Staff will be on hand to help direct you.

If you are camping in **the General or Quiet campsites or not staying overnight at the festival**, you can proceed to the South Entrance, located near to where you will be dropped off. You can collect your festival and accessibility wristbands at the South Box Office, next to the South Entrance.

If you are staying in Boutique or Park & Pitch Camping, you need to remain on the coach to be dropped at Bus Stop 2 – or if this is not possible, speak to a steward to request a buggy service from here (Bus Stop 1) to Bus Stop 2 between the 2 sides of the Boutique campsite. You can collect your festival and accessibility wristbands at either the Boutique or Park & Pitch reception tents, depending on where you are staying.

The location of all box offices and bus stops are marked on [the entrance map](#).

TAXI AND PRIVATE PICK-UP/DROP-OFF

Taxis are available from Charlbury Train Station. The central festival taxi drop-off point is located at the Pick-Up and Drop-Off point, accessed via Green Gate. Here you will be able to speak to a steward to request a buggy service to Bus Stop 3 near the Accessible Campsite, should this be required.

- Blenheim Taxis: 07773 000 444
- Excelsior Taxis: 01608 643 721
- Charlbury Taxis: 07855 806 102
- OPh Taxis: 07717 753 290
- H&R Taxis: 01993 840 084
- Town House Travel: 07766 743 081
- Abdul's Taxi: 07944 863 098
- Hasan Taxi: 07903 740 131

[Abdul's Taxi](#) also offer an accessible service. Please contact Abdul on 07944 863 098 or abdulstaxi@witney.com to arrange.

Please see the [Taxis and Private Pick-Up/Drop-Off](#) section of this

document for details of the Taxi drop-off locations.

CAR PARKING FOR CAMPING TICKET CUSTOMERS

This section provides information on where to park if you are camping at Wilderness. If you have requested accessible parking, you will collect this from the Accessibility Check-In when you arrive.

The [Entrance and Campsite map](#) shows the location of all campsites and car parks.

ACCESSIBILITY CAR PARK PASSES (ACCESSIBLE CAMPSITE CUSTOMERS)

If you are a weekend ticket holder and are staying in the Accessible Campsite/Accessible Live-ins, please follow the signs for Blue Gate - OX7 3HL - Cranehill Lodge.

Blue Gate what3words location is: **///lavished.reserves.thud**

The Accessibility Car Park is located next to the Accessible Campsite. It is 50-100 metres from the Accessibility Check-In.

The what3words location is: **///seats.simmer.velocity**

Once you have parked your car, go to the Accessibility Check-in to collect your parking pass and your wristbands.

Please ensure that your Accessibility Car Park pass is clearly displayed on your rear-view mirror once you have collected it from the Accessibility Check-In.

GENERAL CAR PARK PASSES

If you are staying in General or Quiet Camping or not staying overnight at the festival (but need to park), please enter via Red Gate - Witney Road - OX7 3DF.

Red Gate what3words location is: **///stormed.states.items**

You should have purchased your parking pass in advance of the event.

FAMILY CAR PARK PASSES

If you are staying in Family Camping please enter via Blue Gate - OX7 3HL - Cranehill Lodge.

Blue Gate what3words location is: **///lavished.reserves.thud**

You should have purchased your parking pass in advance of the event.

Alternatively, you can purchase a pass when you arrive. Please note this will be card only.

BOUTIQUE CAR PARK PASSES

If you are staying in Boutique Camping or Park & Pitch please enter via Green Gate – Southill Drive – OX7 3EW

Green Gate what3words location is: [**///ribcage.oaks.tint**](#)

You should have received your parking pass by post. Please make sure this is clearly displayed when you arrive.

PARKING FOR LIVE-IN VEHICLE CUSTOMERS

This section provides information on where to park if you are staying in a live-in vehicle at Wilderness.

STAYING IN THE ACCESSIBLE LIVE-IN AREA

Please display your Accessible Live-In Pass on your rearview mirror. If you are camping in the Accessible Live-In Vehicle area, you will be directed to your live-in vehicle parking spot and will then need to collect your wristbands from the Accessibility Check-In as soon as you're parked.

Please follow the signs for **Blue Gate – Cranehill Lodge - OX7 3HL**.

Once you're on the road inside the park, you will reach a downhill section, where the road forks – take the road to the right, proceeding down the track that runs alongside the stone wall. At the bottom of this track, turn left over the cattle grid before turning left again to drive through the general Live-In Vehicle campsite before arriving at the Accessible Live-In Vehicle Campsite. The route will be signposted, and stewards will be along the route to help direct you.

Please note, your campervan may be searched on arrival.

STAYING IN THE GENERAL LIVE-IN FIELD

You should have purchased a General Live-In Vehicle Pass in advance and received this by post.

Please follow the arrival instructions included with that pass. The entry gate and directions are the same as Accessible Live-In Vehicles, as the two campsites are next to each other. Your campervan may be searched on arrival.

CAR PARKING FOR DAY TICKET CUSTOMERS

If you are a day ticket holder and have been approved for accessible parking, please park in the Accessible Car Park. Follow the signs for Blue Gate - OX7 3HL - Cranehill Lodge.

Blue Gate what3words location is: **///lavished.reserves.thud**

The Accessible Car Park is located next to the Accessible Campsite. It is 50-100 metres from the Accessibility Check-In.

The what3words location is: **///seats.simmer.velocity**

Once you have parked your car, go to the Accessibility Check-in to collect your parking pass and your wristbands.

Please ensure that your Accessible Car Park pass is clearly displayed on your rear-view mirror once you have collected it from the Accessibility Check-In.

TAXIS AND PRIVATE PICK-UP/DROP-OFF

ACCESSIBLE PICK-UP/DROP OFF

If you are staying in the Accessible, Family or Live-In Vehicle Campsites or not staying overnight but have accessibility requirements and are being dropped off by car or taxi, please follow the signs to the **Blue Gate – Cranehill Lodge - OX7 3HL** and enter here. Then follow the signs to the Accessible Car Park

Once you are on the road inside the park, you will reach a downhill section, where the road forks – take the road to the right, proceeding down the track that runs alongside the stone wall. At the bottom of this track, turn left over the cattle grid before turning left again to drive through the main Live-In Vehicle campsite before arriving at the Accessible Car Park. You will be able to use the area by the Campsite entrance as a pick-up and drop-off point. The route will be signposted.

GENERAL/QUIET CAMPING PICK-UP/DROP OFF

If you are being dropped off in the General Pick-Up/Drop-Off area, please follow the signs to the main pick up and drop off point accessed via **Green Gate – Southill Drive, OX7 3EW** and enter here.

Once you are on the road inside the park, follow directions to the pick-up and drop-off area. Once dropped off, the South box office and wristband exchange are located at the entrance to the General & Quiet Campsites. Please go here to collect your festival wristbands.

The location of all check-ins, wristband exchanges and car parks are

marked on [the entrance map](#).

COLLECTING YOUR WRISTBANDS

Below you will find instructions on where to collect your festival and accessibility wristbands from.

When you get to the entrance, please have the Ticketmaster app open showing your ticket and barcode. Please also have your photo I.D ready.

If you have been approved to bring an essential companion, they must attend the box office with you to collect their wristbands.

Seating, accessible toilets and water will be available close to the entrances.

The location of all entrances is shown on the [Accessibility Map](#).

ACCESSIBLE CAMPSITE AND DAY TICKET CUSTOMERS

If you are staying in the Accessible Campsite (including Accessible Live-In), or are a day ticket holder with accessibility requirements, you will collect your festival and accessibility wristbands from the Accessibility Check-In within the Accessible Campsite.

BOUTIQUE AND PARK & PITCH CAMPSITES

If you are staying in Boutique or Park & Pitch, you can collect your accessibility wristbands from the Boutique or Park & Pitch Receptions, as per your accommodation booking type, when you go to check in to your accommodation.

OTHER CAMPSITES

If you are arriving at any other entrance, please let us know which wristband exchange you would like to collect your accessibility wristbands from. Alternatively, you can visit the information point in the main arena to collect your accessibility wristbands.

We recommend that you use the Accessibility Check-In where possible. The location of all check-ins and wristband exchanges is marked on the [Wilderness Entrance map](#).

If you have any issues with your wristbands over the weekend, please speak to a member of the Accessibility Team either at the viewing platform in the main arena, or at the Accessibility Check-In at the Accessible Campsite. You can also speak to a member of staff at the Info Tent – please note this has been relocated this year to the top of

the West Arena Entrance walkway – between The Forum and The Sanctuary.

ACCESSIBILITY CHECK-IN OPENING TIMES

- Thursday 30th July 12:00 – 22:00
- Friday 31st July 09:00 – 22:00
- Saturday 1st August 09:00 – 21:00
- Sunday 2nd August 09:00 – 18:00

ROUTINE SEARCHES

Festival attendees are subject to a search of their bags, mobility aids and person.

You may request a female or male member of security to complete the search. Dogs may also be present.

To avoid any delays or issues, please review the prohibited items list which lists what you cannot bring to the festival.

INTERNAL SITE TRANSPORT

An accessible buggy service operates short-distance drop-offs from the accessible campsite to the accessible entrance of the Valley (the dedicated late night music stage, open 22:00 – 03:00, Friday and Saturday only). Please note, once in The Valley there is no viewing platform/viewing area. It is a natural valley space with flashing lights, loud music and large crowds. The buggy can carry non-electric wheelchairs and other mobility aids if required.

If you would like to see The Valley and enjoy the music but not be in The Valley itself, you can utilise the High Ground area, accessed via the arena by heading towards The Hustle and Jumpyard. This open space sits at the top of The Valley and provides a view from above of the lights through the trees and plays the music from the stage itself through speakers into the area.

Please note that the buggy cannot enter the Main Stage arena for safety reasons.

Only you and your essential companion will be able to use this service, which is subject to availability.

The Valley opening and closing times

- Friday 22:00 – 03:00
- Saturday 22:00 – 03:00

ACCESSIBLE CAMPSITE

SETTING UP

When you arrive, you will be directed to an available camping pitch. Our team of helpers will be available to assist you. Wheelchair users and those with restricted mobility will take priority in being positioned close to the accessible walkways and facilities.

If you have been approved to receive critical power, you will be directed to the dedicated critical power area of the campsite.

You will be able to access your car throughout the weekend.

Due to space limitations, please be mindful of the size of any tents or gazebos you are bringing. You may be asked to move them if they are taking up too much space. Please consider fellow campers when setting up your pitch.

You are not permitted to camp in the fire lanes, under trees, or areas without grass.

CAMPSITE FACILITIES

Accessibility Check-In

A wooden cabin is in the campsite staffed with a team to help answer any questions you may have during the event. This is where you will receive your wristbands when you arrive. When check-in is closed, this will become the campsite information hub.

Campsite Information Hub

A wooden cabin is in the campsite staffed with a team to help answer any questions you may have during the event. It is open 24 hours a day.

Critical Power

Please note that customers who have been approved for critical power will be positioned in a designated area. The power connections will be supplied to the approved customer's tent at specific pitches in this area.

Please let the team know that you have been approved for this facility

and they will direct you to a pitch on arrival.

Medication Storage

You can store medication in the campsite manager's hub.

There is a fridge for medication which requires refrigeration.

If you need to store non-refrigerated medication, this can also be stored in the campsite manager's hub.

All medication must be clearly labelled with the following:

- your full name
- your date of birth
- your phone number
- your essential companion's full name if you wish for them to collect and store your medication.

Medication will be signed in and out by a manager and will only be issued to the named customer or their essential companion, where applicable.

If you wish to store any controlled substances, they can only be stored in the arena medical tent. Due to licensing regulations, they cannot be stored in the Accessible Campsite.

Please be mindful that it can take time to get around the festival site. Ensure that you have access to any emergency medication at all times.

Charging Tent

The charging tent is equipped with charging points for electric wheelchairs, mobility aids, and medical devices such as nebulisers. Please note, while there is security within the campsite, the charging tent does not have dedicated supervision at all times. We suggest you do not leave any equipment or valuables inside this tent unattended.

Accessible Toilets and Showers

There are standard and wheelchair accessible toilets and showers. They are overseen by stewards and a sanitation team to keep them clean and restocked.

Changing Places Unit

The changing places unit includes a changing bed, toilet, sink and a hoist. Please bring your own sling if required.

Washing Facilities

Sinks are available in the sanitation area for you to wash your hands, face, and brush your teeth.

Water Point

Drinking water points are available for you to fill up water bottles.

GENERAL CAMPSITES

The General, Family, Live-In Vehicle, Boutique and Park & Pitch Campsites have accessible toilets. Accessible showers are available in the Accessible Campsite.

ACCESSIBLE FACILITIES IN THE ARENA

ARENA INFO TENT

The Info Tent in the arena is staffed with a team to help answer any questions you may have during the event. It's open 08:00 – 21:00 Friday-Sunday and from arena opening to 22:00 on Thursday. It is located between the Forum and Lake Wilderness.

ACCESSIBLE TOILETS AND CHANGING PLACES UNIT

Accessible toilets in the arena are located at all main toilet blocks in the arena, as well as at the Accessible Viewing Platform, behind medical & welfare, in The Family Field and back of house at The Valley. Please remember to show your accessibility wristband when a staff member asks to see it. The changing places unit is located next to the Long Table Banquets. The locations of all toilets are shown on the [Accessibility Map](#).

If you have the WC symbol on your Nimbus Access Card or Digital Access Pass, you will be offered a JCW Wristband (Just Can't Wait) when you collect your accessibility wristbands. This is to help you indicate to other customers and staff that you have urgent toilet requirements.

We respectfully ask that all customers be considerate of one another. Please be aware that toilet facilities will be busier during peak times such as artist changeovers.

BAR SERVICE AREAS

All main bars have lowered service areas across the full bar front, but

there are still designated accessible service areas, so you do not have to queue to access the bar - please look out for the wheelchair symbol. There are no fenced queuing lanes at main bars. Please remember to show your wristband.

If a bar has been unable to adjust their structure to allow for a lowered service point, the staff will be available to assist you from the front of the unit. Please just ask if you need assistance and they will be happy to help.

FOOD

For details of specific food stalls with accessible serving points, please speak to the accessibility team at the campsite managers' hub.

If a food trader has been unable to adjust their vehicle to allow for a lowered service point, the staff will be available to assist you from the front of the unit. Please just ask if you need assistance and they will be happy to help.

CASHLESS PAYMENTS

Wilderness is a fully cashless event. You can pay by debit or credit card. You can also use Apple or Google pay if you have those set up on your phone. Customers paying with a PayPal debit card will receive a 10% discount at the main bars and food stalls.

ACCESSIBLE VIEWING AREAS

There is a raised viewing platform and ground level viewing area at the Wilderness stage.

There is a ground viewing area at the Atrium.

Your accessibility wristband will give you access if you have been approved for this facility.

Raised Viewing Platform

- The raised viewing platform is equipped with ramped access, wheelchair-accessible toilets, standard toilets, and charging points.
- If you have been approved for the raised viewing platform, you will receive a wristband that lets you on.
- You can bring your essential companion on to the raised viewing platform with you.
- If you have not been approved for an essential companion, you can bring someone else with you.

- The viewing platform is not covered. Please dress appropriately for all weather conditions.
- Once the platform is at capacity a one in, one out policy will be implemented.
- Smoking, including e-cigarettes & vapes, is not permitted.
- Staff and security have the right to ask you to leave the platform if you are behaving inappropriately.

Ground Viewing Area

- Ground viewing areas are available to those who need a less crowded area and the option of sitting for short periods of time.
- The ground viewing area at the Wilderness stage is situated in front of the raised viewing platform. At the Atrium, it is in front of the sound tower. Ground Viewing Areas are separated from the main crowds by a barrier.
- The ground viewing areas are primarily standing areas, although limited seating is available.
- At the Wilderness Stage, if you are in the ground viewing area, you can use the accessible toilets located behind the raised viewing platform.
- If you have been approved for the ground viewing areas, you will have received a wristband that gives you access.
- Once the area is at capacity, a one in one out policy will be implemented.
- Only you and your Essential Companion (or friend) will have access to the ground viewing areas. This allows us to accommodate as many customers who require the use of this facility, as possible.
- Staff and security have the right to ask you to leave the ground viewing areas if you are behaving inappropriately.

We will be providing chairs that have a load-bearing capacity of 250 pounds (approximately 18 stone). If you have any questions or concerns regarding this, please contact the accessibility team using the [Wilderness Festival contact form](#).

ASSISTANCE DOGS

Spending areas will be available for assistance dogs, located at the Accessible Campsite, and the Info Tent. Please ensure you use these spaces only and always clear up after your assistance dog using the bins provided.

Cornbury Park is a working deer park for the rest of the year, so it is essential assistance dogs remain on a lead at all times.

BRITISH SIGN LANGUAGE: PERFORMANCE INTERPRETING SERVICE

A British Sign Language performance interpreting service will be provided on request by fully qualified interpreters from Performance Interpreting.

If you have indicated that you require this service and have given consent for your contact details to be shared with the interpreters, they will contact you directly. This is so that you can liaise with them about what performances you want interpreted.

If you would like to be contacted by the interpreters and have not yet given your consent, please contact us using the [Wilderness Accessibility Contact Form](#).

The Performance Interpreting Team will be available at their info hub located next to The Books Tent. They will be available onsite to assist and answer any queries you may have.

MEDICAL ASSISTANCE AND WELFARE

MEDICS

Medics, medical care, and supplies are available in the main arena located next to The Sanctuary, near to the Wilderness Stage.

If you require urgent medical attention, please alert a member of staff who can assist you.

WELFARE

The Welfare tent is located in the arena next to the medical tent. Experienced and caring staff are on hand to provide confidential advice about drugs, alcohol, sexual health and general assistance, counselling, and advice for anything that is troubling you.

SENSORY CALM TENT

There is a sensory calm tent at the festival, located next to the medical and welfare tents.

The aim of this space is to provide a safe, low-level stimulation and recalibration zone for any customers who need to use it.

ACCESSIBLE ACTIVITIES

SWIMMING IN THE LAKES

The accessible area of Lake Wilderness is indicated on the [Accessibility Map](#). It is near to the waterfall in the family area of the lake.

LEAVING THE ARENA, LEAVING THE FESTIVAL AND RE-ENTRY

LEAVING THE ARENA

When the main headliner concludes each evening, we recommend that customers on the viewing platform and in the ground viewing area wait until the initial crowd has left the arena before leaving themselves.

LEAVING THE FESTIVAL

Please be aware that there may be long queues when leaving the festival by car or public transport, as vehicle curfews are necessary to allow pedestrians to leave the site safely.

ACCESSING YOUR CAR DURING THE FESTIVAL

You will have access to your car throughout the festival. If you wish to leave, please be aware of road closures and times listed when there may be heavy crowd movement and plan trips to your car outside of these times.

RE-ENTRY FOR WEEKEND CUSTOMERS

Customers who are camping at the festival, or attending for the weekend but staying off site, are allowed to leave and re-enter, provided they keep their festival wristband on. Please use the same route to exit the festival as you entered. Please note, you are unlikely to be able to secure the exact same spot in the car park if you are parking each day. If you have an accessible car park pass, traffic stewards will aim to get you as close to the entrance as possible.

RE-ENTRY FOR DAY CUSTOMERS

Day customers can re-enter the festival on the day their festival wristband is for only, provided they keep their festival wristband on.

WILDERNESS FESTIVAL APP

Please download the festival app to your mobile phone by visiting the Apple Store or Google Play and searching for Wilderness 2026.

- [Wilderness App – Apple](#)
- [Wilderness App – Google](#)

The app contains helpful information, including set times, maps, and important updates by push notification.

THE ACCESSIBILITY TEAM

Our accessibility team will be on hand to look after you whilst onsite. Accessibility team members can be identified by their purple tabards.

Our Accessible Campsite managers are on duty, providing 24-hour cover. Please feel free to ask them any questions or report issues.

A team of campsite helpers will roam the campsite, helping unload luggage and assisting the campsite managers. During busier arrival times, the helpers may be helping other customers and will appreciate your patience.

HOW TO GET HELP

If you need assistance, please speak to a member of festival staff, or visit the Information Tent in the arena (open 08:00-21:00 Friday – Sunday and from arena open to 22:00 Thursday).

If you want to speak to a member of the accessibility team, you can find them at one of the following locations:

- The Accessibility Check-In / Accessible information hub, open 24 hours
- The Accessible Viewing Platform

You can also contact the team by email using the [Wilderness Festival contact form](#) or at accessibility@wildernessfestival.com.

WHAT 3 WORDS

What3Words is a geocode system designed to identify any location within a resolution of approximately 3m. It is an easy way to find and share exact locations. We have listed below some key site locations for you.

You can either download the app or use the [What3Words Website](#).

Location	What3Words
Accessibility Car Park	stages.comedians.infuses
Accessibility Check-In	magazines.blushes.bonkers
Accessible Campsite – entrance from arena	paradise.angel.reservoir
Accessibility Viewing Platform	cube.over.unionists
Arena HDU	secretly.sweated.recap
The Valley Buggy Pick UP	feuds.pedicure.strays
Medical	doubts.modifies.unzips
Welfare	slimy.showcase.newsstand

WILDERNESS

30TH JULY - 2ND AUGUST 2026
CONVENTRY PARK, GLOUCESHIRE

ACCESSIBILITY MAP

Audi presents

- Accessible Toilet
- Toilets, Accessible Toilets & Water Points
- Accessible Viewing Platform & Area
- Ground Viewing Area
- Assistance Dog Resting Area
- BSL Hub
- BSL Services
- Lowered Bar
- HD Unit
- Accessible Swimming Area
- Accessibility Buggy Pick Up / Drop Off
- Wheelchair Charging
- Sensory Calm Space
- Baby Change Family Hubs
- Info Tent
- Ladies Urinals
- Lunar Loo
- Welfare & Medical
- Emergency Exit
- Vodafone Connect & Charge
- Vodafone Power Banks
- Cup Return
- Reception/Check Ins
- Wilderness Meeting Point